



GEORGIA LONG-TERM CARE OMBUDSMAN PROGRAM

OFFICE OF THE STATE OMBUDSMAN

2 Peachtree Street, NW, 33rd Floor (mail), 32nd Floor (offices)
Atlanta, Georgia 30303-3142
1-866-552-4464, option 5
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Melanie McNeil, **State Ombudsman**

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**LOCAL REPRESENTATIVES OF THE
OFFICE OF THE SLTCO**

**COUNTIES
SERVED**

CAPITOL OMBUDSMAN PROGRAM

Capitol Ombudsman Program
2523 Ridge Brook Trail
Duluth, Georgia 30096

Mailing Address:
P.O. Box 957342
Duluth, GA 30095

OFFICE (404) 627-1057
FAX (404) 627-1064

E-Mail:
gjolly@cltco.org
tjolly@cltco.org
rglick@cltco.org
[mosheroff@cltco.org](mailto:moshieroff@cltco.org)
jpayne@cltco.org

(404) 627-1057
then dial extension by name

Greg Jolly Ext. 101
LTCOR Coordinator
Janet Payne Ext. 105
Associate Coordinator

Toni Jolly Ext. 102
Roseanne Glick Ext. 103
Marjorie Osheroff Ext. 104

Cobb
Douglas
Fulton

<p style="text-align: center;">LOCAL REPRESENTATIVES OF THE OFFICE OF THE SLTCO</p>	<p style="text-align: center;">COUNTIES SERVED</p>	
<p>EAST OMBUDSMAN PROGRAM</p> <p>Community Council on Aging 135 Hoyt Street Athens, GA 30601-2646</p> <p>OFFICE (706) 549-4850 FAX (706) 227-8337</p> <p>E-Mail: kadams@accaging.org achavous@accaging.org ahead@accaging.org rmiller@accaging.org psadler@accaging.org ewren@accaging.org dgould@accaging.org mtuminello@accaging.org</p>	<p>Main Office: 706-549-4850 Keith Adams, LTCOR Coordinator</p> <p>Alisha Head Robin Miller</p> <p>Augusta Office: Office: 706-369-3002 Fax: 706-650-2091 Phyllis Sadler Angela Chavous Eugenia Wren Dawn Gould</p> <p>Gwinnett County Office: Office: 678-963-5199 Fax: 678-243-5300 Melody Tuminello</p>	<p>Barrow Burke Clarke Columbia Elbert Glascok Greene Gwinnett Hancock Jackson Jefferson Jenkins Lincoln Madison McDuffie Morgan Oconee Oglethorpe Richmond Screven Taliaferro Walton Warren Washington Wilkes</p>

<p style="text-align: center;">LOCAL REPRESENTATIVES OF THE OFFICE OF THE SLTCO</p>	<p style="text-align: center;">COUNTIES SERVED</p>	
<p>MIDDLE & WEST OMBUDSMAN PROGRAMS MIDDLE REGION</p> <p>Coastal ConnectedCare, Inc. 239 NE Park Avenue Suite C-1 Baxley, GA 31513</p> <p>OFFICE (912) 367- 4866 1-866-991-9988 FAX (912) 367-3849</p> <p>E-Mail: plipsitz@cccprep.org wspell@cccprep.org jobrien@cccprep.org cigou@cccprep.org rhilliard@cccprep.org sursrey@cccprep.org nhill@cccprep.org sfelder@cccprep.org</p>	<p>(912) 367-4866 or 1-866-991-9988 then dial extension by name</p> <p>Pamela Lipsitz Ext. 101 Windy Spell, Ext. 102 LTCOR Co – Coordinators</p> <p>Jeanne O’Brien Ext. 103 Cindy Igou Ext. 104 Rachel Hilliard Ext. 105 Susan Ursrey Ext. 106 Nancy Hill Ext. 107 Shirletta Felder Ext. 108</p>	<p>Middle</p> <p>Appling Baldwin Bibb Bleckley Bryan Bulloch Candler Chatham Crawford Dodge Effingham Emanuel Evans Houston Jasper Jeff Davis Johnson Jones Laurens Liberty Long McIntosh Monroe Montgomery Peach Pulaski Putnam Tattnall Telfair Toombs Treutlen Twiggs Wayne Wheeler Wilcox Wilkinson</p>

<p style="text-align: center;">LOCAL REPRESENTATIVES OF THE OFFICE OF THE SLTCO</p>	<p style="text-align: center;">COUNTIES SERVED</p>	
<p>MIDDLE & WEST OMBUDSMAN PROGRAMS WEST REGION</p> <p>Coastal ConnectedCare, Inc. 239 NE Park Avenue Suite C-1 Baxley, GA 31513</p> <p>OFFICE (912) 367-4866 1-866-991-9988 WEST FAX (470) 276-6933</p> <p>E-Mail: bledsoe@cccprep.org rcollins@cccprep.org rfolkes@cccprep.org jahales@cccprep.org ijones@cccprep.org dcross@cccprep.org</p>	<p>(912) 367-4866 or 1-866-991-9988 then dial extension by name</p> <p>Roberta Collins, Ext. 110 LTCOR Coordinator</p> <p>Linda Bledsoe Ext. 109 Rebecca Folkes Ext. 113 Andrew Hales Ext. 114 Inger Jones Ext. 115 Deborah Cross Ext. 116</p> <p><u>No facilities at this time:</u> Talbot</p>	<p>West</p> <p>Butts Carroll Clayton Coweta DeKalb Fayette Harris Heard Henry Lamar Meriwether Newton Pike Rockdale Spalding Talbot Troup Upson</p>

<p style="text-align: center;">LOCAL REPRESENTATIVES OF THE OFFICE OF THE SLTCO</p>	<p style="text-align: center;">COUNTIES SERVED</p>
<p>NORTH OMBUDSMAN PROGRAM</p> <p>Legacy Link, Inc. 4080 Mundy Mill Road Oakwood, GA 30566</p> <p>Mailing Address: P.O. Box 1480 Oakwood, GA 30566</p> <p>OFFICE (770) 538-2685 FAX (770) 538-2696</p> <p>E-Mail: jcalmond@legacylink.org jmchilders@legacylink.org dmadden@legacylink.org rnolan@legacylink.org cprince-stokes@legacylink.org lnewton@legacylink.org adussery@legacylink.org</p>	<p>Jennifer Almond 770-538-2686 LTCOR Coordinator</p> <p>Jennifer Childers 770-531-2560 Associate Coordinator</p> <p>Debbie Madden 706-974-8748 Linda Newton 706-974-8711 Robert Nolan 770-538-2685 Cathy Prince-Stokes 706-974-8737 Ashley Ussery 706-974-8754</p> <p>Banks Bartow Catoosa Chattooga Cherokee Dade Dawson Fannin Floyd Forsyth Franklin Gilmer Gordon Habersham Hall Haralson Hart Lumpkin Murray Paulding Pickens Polk Rabun Stephens Towns Union Walker White Whitfield</p>

**LOCAL REPRESENTATIVES OF THE
OFFICE OF THE SLTCO**

**COUNTIES
SERVED**

SOUTH OMBUDSMAN PROGRAM

SOWEGA Council on Aging
335 W. Society Ave. Albany, Ga. 31701

Mailing Address:
P.O. Box 88
Albany, Georgia 31702

OFFICE (229) 432-1124 1-800-282-6612
FAX (229) 446-7899

E-Mail: elaine.wilson@sowegacoa.org
debbie.rogers@sowegacoa.org
kward@sowegacoa.org
lsackleford@sowegacoa.org
fguice@sowegacoa.org
cyoung@sowegacoa.org
kmorgan@sowegacoa.org
sylenthea.street@sowegacoa.org

1-800-282-6612, Option 1
then dial extension by name

Elaine Wilson, Ext. 1
 LTCOR Coordinator
Frances Guice Ext. 4
 Associate Coordinator
Debbie Rogers
 Associate Coordinator

Merrill Guice Ext. 7
Kaleena Morgan Ext. 6
LaDonna Shackelford Ext. 3
Sylenthea Street Ext. 8
Karla Ward Ext. 2
Cat Young Ext. 5

Debbie Rogers Off/Fax
(229) 835-3116

No facilities at this time:
Chattahoochee Quitman

Atkinson
Bacon
Baker
Ben Hill
Berrien
Brantley
Brooks
Calhoun
Camden
Charlton
Chattahoochee
Clay
Clinch
Coffee
Colquitt
Cook
Crisp
Decatur
Dooly
Dougherty
Early
Echols
Grady
Glynn
Irwin
Lanier
Lee
Lowndes
Macon
Marion
Miller
Mitchell
Muscogee
Pierce
Quitman
Randolph

Georgia's Area Agencies on Aging

Planning & Service Area	AAA Director Name of AAA Address, Phone & E-Mail	Executive Director Name of Agency Address, Phone & E-Mail
<p>Atlanta Region</p> <p>Cherokee Clayton Cobb DeKalb Douglas Fayette Fulton Gwinnett Henry Rockdale</p>	<p>Kathryn Lawler, AAA Director Atlanta Regional AAA 40 Courtland Street, N.E. Atlanta, GA 30303-2538 (404) 463-3235 Fax: (404) 463-3264 Aging Connection: 1-866-552-4464 or (404) 463-3333</p> <p>Email: klawler@atlantaregional.com Website: www.atlantaregional.com/aging Website: agewiseconnection.com</p>	<p>Doug Hooker, Executive Director Atlanta Regional Commission 40 Courtland Street, N.E. Atlanta, GA 30303-2538 (404) 463-3110 Fax: (404) 463-3105</p> <p>Email: dhooker@atlantaregional.com Fulton County</p>
<p>Central Savannah River Area</p> <p>Burke Columbia Glascok Hancock Jefferson Jenkins Lincoln McDuffie</p> <p>Richmond Screven Taliaferro Warren Washington Wilkes</p>	<p>Jeanette Cummings, AAA Director Central Savannah River AAA 3023 Riverwatch Parkway Suite A, Bldg 200 Augusta, GA 30907-2016 (706) 210-2013 Director Direct Line (706) 210-2000 Aging Program Fax: (706) 210-2006 Aging Connection: 1-888-922-4464</p> <p>E-mail: jcumings@csrarc.ga.gov Website: www.csrarc.ga.gov</p>	<p>Andy Crosson, Executive Director Central Savannah River Area Regional Commission 3626 Walton Way Extension Suite 300 Augusta, GA 30909 (706) 210-2000 Fax: (706) 210-2006</p> <p>E-mail: acrosson@csrarc.ga.gov Richmond County</p>

Planning & Service Area	AAA Director Name of AAA Address, Phone & E-Mail	Executive Director Name of Agency Address, Phone & E-Mail
<p>Coastal Georgia</p> <p>Bryan Bulloch Camden Chatham Effingham Glynn Liberty Long McIntosh</p>	<p>Dionne Lovett Coastal Georgia AAA 1181 Coastal Drive, SW Darien, GA 31305 (912) 437-0840 Local: (912) 437-0840 Fax: (912) 437-0313 Information Link: 1-800-580-6860</p> <p>Email: dlovett@crc.ga.gov Website: www.crc.ga.gov</p>	<p>Allen Burns, Executive Director Coastal Regional Commission of Georgia 1181 Coastal Drive, SW Darien, GA 31305 (912) 437-0810 Fax: (912) 437-0313</p> <p>Email: aburns@crc.ga.gov McIntosh County</p>
<p>Legacy Link</p> <p>Banks Dawson Forsyth Franklin Habersham Hall Hart Lumpkin Rabun</p> <p>Stephens Towns Union White</p>	<p>Pat Freeman, AAA Director Legacy Link AAA P.O. Box 1480 Oakwood, GA 30566 (770) 538-2650 Fax: (770) 538-2660 Intake Screening: 1-855-266-4283</p> <p>Physical Address: 4080 Mundy Mill Rd. Oakwood, GA 30566</p> <p>E-mail: pvfreeman@legacylink.org Website: www.legacylink.org</p>	<p>Pat Freeman, Executive Director The Legacy Link, Inc. P.O. Box 1480 Oakwood, GA 30566 (770) 538-2650 Fax: (770) 538-2660</p> <p>E-mail: pvfreeman@legacylink.org Hall County</p>

Planning & Service Area	AAA Director Name of AAA Address, Phone & E-Mail	Executive Director Name of Agency Address, Phone & E-Mail
<p>Heart of Georgia Altamaha</p> <p>Appling Montgomery Bleckley Tattnall Candler Telfair Dodge Toombs Emanuel Treutlen Evans Wayne Jeff Davis Wheeler Johnson Wilcox Laurens</p>	<p>Gail Thompson, AAA Director Heart of Georgia Altamaha AAA 331 West Parker Street Baxley, GA 31513-0674 (912) 367-3648 Fax: (912) 367-3640 Toll Free: 1-888-367-9913</p> <p>E-mail: thompson@hogarc.org Website: www.hogarc.org</p>	<p>Brett Manning, Executive Director Heart of Georgia Altamaha Regional Commission 5405 Oak Street Eastman, Georgia 31023-6034 (478) 374-4771 Fax: (478) 374-0703</p> <p>E-mail: manning@hogarc.org Dodge County</p>
<p>Middle Georgia</p> <p>Baldwin Peach Bibb Pulaski Crawford Putnam Houston Twiggs Jones Wilkinson Monroe</p>	<p>Julie Hall, AAA Director Middle Georgia AAA 175 Emery Highway, Suite C Macon, GA 31217-3679 (478) 751-6466 Fax: (478) 752-3243 Toll free: 1-888-548-1456</p> <p>E-mail: jhall@mg-rc.org Website: http://www.middlegeorgiarc.org/</p>	<p>Laura Mathis, Executive Director Middle Georgia Regional Commission 175 Emery Highway, Suite C Macon, GA 31217-3679 (478) 751-6160 Fax: (478) 751-6517</p> <p>E-mail: lmathis@mg-rc.org Bibb County</p>

Planning & Service Area	AAA Director Name of AAA Address, Phone & E-Mail	Executive Director Name of Agency Address, Phone & E-Mail
<p>Northeast Georgia</p> <p>Barrow Clarke Elbert Greene Jackson Jasper Madison Morgan</p> <p>Newton Oconee Oglethorpe Walton</p>	<p>Peggy Jenkins, AAA Director Northeast Georgia AAA 305 Research Drive Athens, GA 30605-2795 (706) 369-5650 Fax: (706) 425-3370 Toll free: 1-800-474-7540</p> <p>E-mail: pjenkins@negrc.org</p> <p>Website: www.negrc.org</p>	<p>James R. Dove, Executive Director Northeast Georgia Regional Commission 305 Research Drive Athens, GA 30605-2795 (706) 369-5650 Fax: (706) 369-5792</p> <p>E-mail: jdove@negrc.org</p> <p>Clarke County</p>
<p>Northwest Georgia</p> <p>Bartow Catoosa Chattooga Dade Fannin Floyd Gilmer Gordon Harralson</p> <p>Murray Paulding Pickens Polk Walker Whitfield</p>	<p>Lynne Reeves, AAA Director Northwest Georgia AAA P.O. Box 1798 Rome, GA 30162-1798 (706) 295-6485 Fax: (706) 802-5508 Toll Free: 1-800-759-2963</p> <p>Physical Address: 1 Jackson Hill Dr. 30161</p> <p>E-mail: lreeves@nwgrc.org Website: www.nwgar.org</p>	<p>Lloyd Frasier, Executive Director Northwest Georgia Regional Commission P.O. Box 1798 Rome, GA 30162-1798 (706) 295-6485 Fax: (706) 295-6665</p> <p>E-mail: lfrasier@nwgrc.org</p> <p>Floyd County</p>

Planning & Service Area	AAA Director Name of AAA Address, Phone & E-Mail	Executive Director Name of Agency Address, Phone & E-Mail
<p>River Valley</p> <p>Chattahoochee Quitman Clay Randolph Crisp Schley Dooley Stewart Harris Sumter Macon Talbot Marion Taylor Muscogee Webster</p>	<p>Katie Howard, AAA Director River Valley AAA 710 Front Avenue, Suite A P.O. Box 1908 Columbus, GA 31902-1908 (706) 256-2910 Fax: (706) 256-2908 Toll Free: 1-800-615-4379</p> <p>E-mail: khoward@rivervalleyrcaaa.org Website: www.rivervalleyrc.org</p>	<p>Patti Cullen, Executive Director River Valley Regional Commission 710 Front Avenue, Suite A P.O. Box 1908 Columbus, GA 31902-1908 (706) 256-2910 Fax: (706) 256-2908</p> <p>E-mail: pcullen@rivervalleyrc.org Muscogee County</p>
<p>Southern Georgia</p> <p>Atkinson Cook Bacon Echols Ben Hill Irwin Berrien Lanier Brantley Lowndes Brooks Pierce Charlton Tift Clinch Turner Coffee Ware</p>	<p>Wanda Taft, AAA Director Southern Georgia AAA 1725 South Georgia Parkway, West Waycross, GA 31503-8958 (912) 285-6097 Fax: (912) 285-6126 Toll Free: 1-888-732-4464</p> <p>E-mail: wtaft@sgrc.us Website: www.sgrc.us/AAA</p>	<p>Lisa Cribb, Executive Director Southern Georgia Regional Commission 1725 South Georgia Parkway, West Waycross, GA 31503-8958 (912) 285-6097 Fax: (912) 285-6126</p> <p>E-mail: lcribb@sgrc.us Ware County</p>

Planning & Service Area	AAA Director Name of AAA Address, Phone & E-Mail	Executive Director Name of Agency Address, Phone & E-Mail
<p>Southwest Georgia</p> <p>Baker Lee Calhoun Miller Colquitt Mitchell Decatur Seminole Dougherty Terrell Early Thomas Grady Worth</p>	<p>Kay Hind, AAA Director SOWEGA AAA P.O. Box 88 Albany, GA 31702-0088 (229) 432-1124 Fax: (229) 483-0995 Toll free: 1-800-282-6612</p> <p>E-mail: kay.hind@sowegacoa.org Website: www.sowegacoa.org</p>	<p>Kay Hind, Executive Director SOWEGA Council on Aging, Inc. P.O. Box 88 Albany, GA 31702-0088 (229) 432-1124</p> <p>Physical Address: 335 W. Society Avenue Albany, GA 31701-1933</p> <p>E-mail: kay.hind@sowegacoa.org Dougherty County</p>
<p>Three Rivers</p> <p>Butts Pike Carroll Spalding Coweta Troup Heard Upson Lamar Meriwether</p>	<p>Joy Shirley, AAA Director Three Rivers AAA P.O. Box 1600 13273 GA Hwy. 34 Franklin, GA 30217 (678) 552-2838 Fax: (770) 854-5402 or (706) 675-9210 Toll Free: 1-866-854-5652</p> <p>Physical Address: 13273 Hwy. 34</p> <p>E-mail: jyshirley@threeriversrc.com Website: www.threeriversrc.com/aging</p>	<p>Lanier E. Boatwright Jr., Exec. Director Three Rivers Regional Commission 120 North Hill Street P.O. Box 818 Griffin, GA 30224-0818 (678) 692-0510 Fax: (678) 692-0513</p> <p>E-mail: lboatwright@threeriversrc.com Spalding County</p>